## Atlantis Apartments 2 Beatson St Wollongong NSW 2500

## Letter of Recommendation

Thursday, 6 April 2023

In relation to:

Tanva Edwards - Managing Director - Wollongong Strata

To whom it may concern

This is a letter of recommendation from The Atlantis Strata Committee, 2 Beatson Street, Wollongong 2500, and from myself, Chris Arthur - Managing Director, Cabling and Wireless Pty Ltd.

We (Atlantis Strata) engaged Wollongong Strata, in particular Tanya Edwards, from the beginning of the occupation of our building. We consist of a total of 20 apartments, most of which are owner occupied.

Tanya explained from our first meeting, that her company is committed to excellence in all areas, and she has not let us down on any occasion.

We have had a few minor issues with the building, and Tanya ensured, in every instance, that the issues were rectified in good time, managing various subcontractors to ensure we were satisfied.

Importantly, Tanya is approachable, contactable, and thoroughly professional in all she does.

Her staff are well trained and committed to providing outstanding service.

As the chairman for the Strata committee, it generally falls to me to address issues through Tanya, and she has always delivered promptly. To know that Wollongong Strata is a 100% Australian owned, with an indigenous heritage, is outstanding.

I am on an have been involved with other strata committees, using other management companies, as well as the Managing Director of my own organisation. Wollongong Strata, and Tanya's commitment to service and support, stand out from crowd at every level.

I certainly have no hesitation in recommending Tanya and Wollongong Strata as one of the best and progressive small businesses in the Illawarra.

Kind regards

**Chris Arthur** 

Chairman - Atlantis Strata

Managing Director - Cabling and Wireless Pty Ltd

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